

## CANCELLATION POLICY

***Please review our cancellation policy below***

We understand that unplanned issues may come up and you may need to cancel your appointment. If you cannot make your appointment, we respectfully ask you to cancel or reschedule your appointment by phoning the practice to let us know with a minimum of 3 hours' notice. This enables us to reschedule the day for other patients.

There may be a cancellation fee of \$50 at the discretion of the treating doctor if we do not receive notice of your cancellation or if we receive late notice of your cancellation. This fee needs to be paid prior to booking next appointment with the respective doctor and is not claimable with Medicare.

## COVID 19 UPDATE

***If you are unwell or suffering from flu like symptoms, please book a telehealth appointment through on online HotDoc app or call 07 5525 2900 and one of our doctors will advise you on the next steps.***



WOMENS HEALTH



CHILDRENS HEALTH



MENS HEALTH



AGED CARE



MENTAL HEALTH



HEALTH ASSESSMENT

**Surgery Hours** Monday to Friday 8:00am – 5:30pm & Saturday – Closed

We are closed on Sundays and Public Holidays. After hours needs are provided by [National Home Doctor Services](#).  
To request a booking for an after-hours doctor home visit, call 13 7425.